

COULISSE GENERAL TERMS AND CONDITIONS

Article 1 Applicability

1. These general terms and conditions shall apply to all offers made and agreements concluded by Coulisse B.V. and its group companies (hereinafter referred to as: Coulisse) on the business market, including: the provision of services, such as repair and maintenance work, the provision of advice and the engagement of other persons whose services are used by Coulisse.
2. Coulisse has various group companies from which it sells its goods and/or provides services: "Components" and "DIY". "Components" sells and provides services on parts and textiles for window decoration. "DIY" sells standard window decoration sizes. These general terms and conditions contain deviating provisions for DIY goods.
3. The general terms and conditions of the customer are explicitly excluded and do not apply, not even in addition to these general terms and conditions of Coulisse.

Article 2 Offer

1. All offers by Coulisse are without obligation and the quality standards, models, sizes, colours and other statements mentioned therein shall only be approximations.
2. All information included in Coulisse's documentation shall be subject to change.

Article 3 Agreement and joint and several liability

1. An agreement is established when the customer accepts an offer from Coulisse. If the customer makes an offer to Coulisse, the agreement is concluded when the customer receives an order confirmation from Coulisse or when Coulisse delivers the goods or services. If the order confirmation differs from the customer's offer, Coulisse's order confirmation will be considered a new offer that the customer must accept before an agreement is concluded.
2. These general terms and conditions form an integral part of the agreement. In the event of any contradictions between the text of the agreement and these general terms and conditions, the text of the agreement shall prevail.
3. Verbal promises by and/or (supplemental) agreements with employees, other persons whose services are used by Coulissses and/or third parties of Coulisse are subject to approval by the Management and only bind Coulisse if this has been accepted by the person of Coulisse with representational authority.
4. If the agreement is entered into with at least two (2) or more customers, then they are each jointly and severally liable for the full compliance therewith.

Article 4 Prices and security to be provided by the customer

1. All prices, rates and/or amounts mentioned by Coulisse are exclusive of VAT and/or other government levies and also exclusive of the costs of transport and/or shipment. All prices, rates and/or amounts mentioned by Coulisse are shown in euros (€) or US dollars (\$).
2. If, after the conclusion, but before the (full) execution of the agreement, one or more price-determining factors increase, Coulisse has the right to adjust the price as a result.
3. Coulisse is always entitled, before it implements the agreement or continues with the fulfilment of the agreement, to demand sufficient security in the form of a down payment, suretyship or guarantee for the fulfilment of the (payment) obligations of the customer, even if this means that instalments and/or delivery times are exceeded. If the customer fails to provide the requested security, Coulisse shall have the right to dissolve the agreement, in

whole or in part, without further notice of default being required, without prejudice to Coulisse's right to compensation for all damages it incurs as a result thereof. Coulisse is not liable for the damage that the customer incurs or will incur as a result.

4. Dissolution based on the provisions in this article does not release the customer from its obligations to pay for the goods delivered and/or services provided up to the date of dissolution (hereinafter referred to as: the Performance).

Article 5 Term of delivery

1. The delivery date specified by Coulisse, or the delivery date specified by Coulisse, respectively, is approximate and is not a strict deadline (*fatale termijn*). In the event of late delivery, Coulisse must be given a written notice of default and within five (5) working days after the agreed delivery date, after which Coulisse will be given the opportunity by the customer to yet deliver the Performance to the customer within a reasonable period, without Coulisse being obliged to pay the customer compensation.
2. The delivery period starts upon receipt by the customer of Coulisse's order confirmation and as soon as Coulisse is in possession of all items, specifications, instructions, information and documents to be furnished by the customer, as well as the moment at which Coulisse has received any agreed security as referred to in article 4(3) of these general terms and conditions.
3. If no date of delivery has been agreed for the purchase, Coulisse is authorised to invoice the agreed price if the customer has not taken delivery of the Performance within fourteen (14) days after Coulisse requested this in writing.

Article 6 Applicability of Incoterms 2020

1. The provisions of the Incoterms 2020 apply to the deliveries by Coulisse.
2. If Coulisse and/or the customer have no obligation based on the agreed Incoterm, then the provisions of these general terms and conditions shall apply as a supplement to the agreed Incoterm.

Article 7 Delivery of the Performance and transfer of risk

1. Deliveries of Coulisse take place Free Carrier Enter (FCA Enter).
2. With import and/or export of the Performance to be delivered, the customer is responsible for the compliance with the insurance and import and/or export provisions that apply to the delivery of the Performance. If import and export duties are levied on the Performances, then these are for the customer's account.
3. If the Parties have agreed that Coulisse will take care of the transport of the Performance, delivery will take place at the time the Performance is offered at the agreed destination for delivery.
4. The customer must ensure that Coulisse can reach the destination where the Performance must be delivered via a well-paved, public road, without damage occurring to the transport vehicle of Coulisse, or the other persons whose services are used by Coulisse and/or third parties engaged by it.
5. The customer is obliged to take delivery of the Performance at the agreed location and at the agreed delivery time or within the specified delivery period. All (additional) costs incurred by Coulisse as a result of the not or not timely receipt by the customer shall be at the customer's expense. In that event Coulisse is entitled, but not required, to store the Performance at the customer's expense and risk.

6. The risk of the delivered goods at all times transfers to the customer at the time of delivery as referred to in clause 1 or clause 3 of this article.
7. Coulisse is permitted to deliver and invoice the Performance in parts.

Article 8 Packaging, shipping and (internal) transport

1. Coulisse shall determine the manner of packaging and shipment, with the costs and risk to be borne by the customer. If the customer desires a special manner of packaging and/or shipment, the related additional costs shall be borne by the customer.
2. Coulisse does not take packaging back.

Article 9 Customer's duty to inspect

1. The customer shall inspect the items delivered immediately after delivery as referred to in article 7 of these general terms and conditions. The customer shall check both the number and quality of the delivered Performance. If the customer during this inspection/check discovers defects, flaws and/or damage to the Performance, it shall immediately, but no later than within five (5) working days after delivery as referred to in article 7 of these general terms and conditions, report such, in detail and in writing, to Coulisse. Contrary to the above, in the case of DIY goods, which are packaged in outer cartons, the customer is obliged to inspect/check the Performance as soon as it is removed from the outer box. In such situations the customer's right to complain about both the number and the quality of the delivered Performance will, in any case, expire no later than six (6) months after delivery as referred to in article 7 of these general terms and conditions.
2. The customer signs for receipt on the form intended for this purpose presented by or on behalf of Coulisse. The customer must report all immediately visible damage, including damage to the packaging on the aforementioned form.
3. In case of a violation of the provisions in clauses 1 and 2 of this article, the customer is deemed to have received the delivered goods in perfect and sound condition and any right of the customer to invoke non-conformity of the Performance expires.

Article 10 Return shipments

Return shipments shall only be accepted by Coulisse in consultation, in the condition received by the customer, preferably in the original packaging but, in any case, packaged properly and with a statement of reasons. Return shipments shall occur at the customer's risk. Receipt of the return shipments shall in no way imply that Coulisse acknowledges the reason given by the customer for the return shipments.

Article 11 Deviations

1. Minor deviations in quality, colour, finish, hardness, thickness, weight, sizes, level of symmetrical watermark, quantity supplements and suchlike shall not provide cause for the customer to reject the Performance.
2. When assessing whether the content of the delivered Performance deviates beyond the permissible limits, an average must be taken from the entire content of the delivered goods; the entire order cannot be rejected based on a few deviating samples.

Article 12 Retention of title and reserved right of pledge

1. The title to the Performance delivered by Coulisse to the customer shall not pass to the customer unless and until everything owed by the customer to Coulisse, under any

agreement whatsoever, however termed and including interest and costs, has been paid to Coulisse in full.

2. The customer shall acquire ownership of the Performance delivered by Coulisse subject to a right of pledge for Coulisse's benefit regarding everything which the customer owes Coulisse or shall owe it in the future.
3. The customer may not re-deliver, sell, encumber or (tacitly) pledge (to a party other than Coulisse) the yet unpaid Performance, create any restrictive right on these or otherwise dispose of these contrary to the retention of title.
4. If Coulisse's right of ownership is lost due to conversion, accession or merger, the customer shall create a non-possessory pledge for Coulisse's benefit on the newly created or newly arising object.
5. The costs associated with the exercise of its right of pledge or retention of title shall be borne by the customer.

Article 13 Payment

1. The Customer shall pay every invoice sent by Coulisse within thirty (30) calendar days after the invoice date, without any deduction or discount. The customer's right to offset any claims against Coulisse is expressly excluded.
2. Payment of invoices sent by Coulisse shall be made to Coulisse in the bank account indicated by it. Payment, however termed, to Coulisse employees is not permitted, does not release Coulisse from obligations and can never provide grounds for debt settlement or offsetting.
3. The customer is deemed to agree with the invoice, unless it reports this to Coulisse in detail and in writing within 10 (ten) working days. Any complaint does not relieve the customer of its payment obligation.
4. In case of non-payment, non-timely payment or incomplete payment of the amount owed by it, the customer shall be in default by operation of law with effect from the due date of the relevant invoice and shall owe interest of one per cent (1%) per calendar month on the outstanding gross debit or invoice amount, whereby a part of a month is charged for a full month, which interest is payable immediately and without further notice of default.
5. Coulisse's entire claim, however arising, including that portion not collected yet or not invoiced yet, shall be immediately due and payable in full: - in case of non-timely payment of amounts owed by the customer; - if the customer applies for bankruptcy, the bankruptcy of the customer is requested or if the customer is declared bankrupt, requests or obtains a suspension of payments, the statutory debt restructuring scheme (WSNP) is declared applicable to it, or application thereof is requested; - if the customer loses its legal personality, or dissolved or wound up; - if and once any attachment is made against the customer.
6. All costs arising from or related to (extra)judicial collection of Coulisse's claim shall be borne by the customer. These extrajudicial costs amount to fifteen per cent (15%) of the (gross) amount to be collected with a minimum of one hundred euros (€100) per claim to be collected.
7. Payments made by the customer shall always be applied first to all interest and costs owed as referred to in clauses 4 and 6 of this article and, secondly, to the due and payable claims which have been outstanding the longest, even if the customer states that the payment relates to a claim of a later date.

Article 14 Warranty and repairs

1. Coulisse will provide a one (1) year factory warranty on the Performance it delivers if it concerns the delivery of DIY goods and three (3) years if it concerns the delivery of parts. If the Performance consists of the supply of motors and associated accessories (such as remote control) for the operation of window decoration (hereinafter: the Motors), a factory warranty of three (3) years applies as well. The warranty period starts on the delivery date as referred to in article 7 of these general terms and conditions, this means that the Performance, during that period, will be free of defects in the case of normal use.
2. Insofar as the Performance or parts thereof are sourced, by Coulisse, from third parties, or if work was performed by third parties, only the warranty of the respective third parties applies.
3. Any complaints under the warranty must be submitted in writing by the customer to Coulisse within fourteen (14) calendar days after the time the defect, flaw and/or damage is discovered or reasonably should have been discovered. The warranty shall only apply if the customer has fulfilled all of its obligations vis-à-vis Coulisse (both financial and otherwise, and under any agreement whatsoever). Small, commercially permissible deviations in quality, colour, hardness, finish, sizes, workmanship and such are excluded from the warranty.
4. The respective Performance must then be submitted by the customer to Coulisse for inspection by returning the Performance (or parts thereof) within fourteen (14) calendar days after the written notification referred to in clause 4 of this article.
5. At the sole discretion of Coulisse, the warranty obligations of Coulisse shall be limited to repairing or replacing, within a reasonable period, the Performance (or portion concerned), free of charge, or refunding the Principal of the Performance (or portion concerned)), insofar as it has been paid to Coulisse, taking into account the period of use for the Performance (or portion concerned) which has already lapsed. If the Performance concerns the delivery of motors, Coulisse will refund only the Principal.
6. The Performance replaced by or on behalf of Coulisse shall be the property of the latter and shall, upon request, be returned by the customer to Coulisse at the expense of the latter. The least expensive form of transportation shall always be selected, in consultation with Coulisse.
7. Work and costs due to the investigation or repair, related to or arising from improper use of the Performance are not part of the obligations of Coulisse, are not covered by the warranty and are charged separately to the customer at the time of performing such work at Coulisse, or the subsidiaries and/or third parties it has engaged.
8. The warranty obligations of Coulisse expire if the customer has not used, applied or installed the Performance in accordance with the manual provided, or has otherwise used or stored the Performance incorrectly or not in accordance with normal use. Coulisse's warranty obligations will be invalidated if the Performance is used, applied, incorporated or stored under excessive humidity or at extreme temperatures. In the event that the Performance concerns the delivery of motors, the warranty obligations will also be invalidated if the warranty seal has been broken or the motors have been tinkered with.
9. If, following inspection, it transpires that this warranty has been invoked unjustly, the resulting transportation, inspection or repair costs incurred by Coulisse will be charged to the customer.

Article 15 Liability of and indemnification by the customer

1. If the customer does not, does not timely or does not completely fulfil one or more of its obligations ensuing from the law, the agreement and/or these general terms and conditions, the customer must always compensate Coulisse for all direct and indirect damage which Coulisse suffers as a result, without any notice of default being necessary. This provision shall

not affect Coulisse's right to institute other claims (for example, for specific performance) against the customer and/or take other legal measures (for example, rescission). Indirect damage shall mean: lost profits and/or income, incurring production or other losses, the costs of or related to stoppages or delays, penalties/fines and losing discounts and/or payments from third parties, all of this in the broadest sense of the word.

2. The customer is liable vis-à-vis Coulisse for all direct and indirect damage caused to Coulisse (or its employees) or to others besides the Parties, or the property of Coulisse or others besides the Parties (or their employees), which damage is caused by the customer (or its employees), by others besides the Parties that are engaged by the customer and/or any materials used by it or relating to this, or which damage results from or relates to an unsafe situation in the customer's organisation.
3. The customer shall indemnify Coulisse against all claims by others besides the Parties arising from: - the infringement of intellectual property rights, including: patent rights, trademark rights, design rights and copyrights, on the Performance, designs, licenses, as well as know-how and information; the actions of the customer or its subordinates, or other persons employed by or on behalf of the customer.

Article 16 Coulisse's liability

1. Coulisse shall only be liable for direct damage (to persons and/or property) suffered by the customer, which direct damage (to persons and/or property) is directly and solely the result of a breach by Coulisse, on the understanding that only that direct damage (to persons and/or property) for which Coulisse may claim a benefit under the insurance taken out by it shall be eligible for compensation. Furthermore, the following restrictions apply:
 - indirect damage, due to any cause whatsoever, is never eligible for compensation;
 - direct and/or indirect damage caused by intent or gross negligence on the part of the other persons whose services are used by Coulisse and third parties engaged by Coulisse are never eligible for compensation;
 - the direct (personal and/or property) damage to be reimbursed by Coulisse shall never exceed the amount of the invoiced and actually paid Principal Amount of the relevant delivery.
2. For any right to compensation to arise, the customer must, after the defects, flaws and/or damage arise, always report this to Coulisse, in detail and in writing, as soon as reasonably possible, and in any event within fourteen (14) working days after the defect, flaw and/or damage occurs, and the customer must do everything which may reasonably be expected of it to limit its damage.
3. Without prejudice to the foregoing, the provisions limiting or excluding Coulisse's liability in these general terms and conditions do not apply if the liability concerns damage caused by deliberate intent or deliberate recklessness on the part of Coulisse or its management.

Article 17 Force majeure and Coulisse's right to suspend performance

1. 'Force majeure' shall mean: a failure to perform on Coulisse's part which is not its fault nor for which it should otherwise be held responsible and which results in performance of the agreement being impeded temporarily or permanently, as well as, insofar as not already included under this, measures, laws or decisions of international, national or regional government or other agencies, wars (or threats of war), embargoes, riots, employee strikes, employee lock-outs, manufacturing and transport problems, fires, lightning strikes, natural disasters, water damage, power breakdowns, breakdowns in telecommunication and other

communication lines, pandemics, epidemics and other serious disruptions in Coulisse's or its suppliers' businesses.

2. If it is clear that the force majeure situation at Coulisse or one of the third parties engaged by it will last three (3) months or longer, each of the Parties shall be entitled to terminate the agreement early, without observing any notice period. Termination within the meaning of this article shall take place in writing.
3. A situation of force majeure for Coulisse or for one or more of the other persons whose services are used by Coulisse, third parties or suppliers engaged by Coulisse shall suspend its obligations under the agreement for as long as the situation lasts. This force majeure situation shall not suspend the customer's obligations under the agreement.
4. Coulisse shall not accept any liability for and shall therefore not be obliged to compensate direct and/or indirect damage, costs and/or losses by or at the customer and/or third parties, which direct and/or indirect damage is caused by or relates in any way to the force majeure situation for Coulisse or one of the other persons whose services are used by Coulisse, third parties or suppliers engaged by it.

Article 18 Rescission of agreement

1. The customer shall be in default by operation of law if it: - breaches any obligation under the agreement and/or these general terms and conditions; - is put into liquidation, files a winding-up petition or a petition for its liquidation is filed, requests or obtains a suspension of payments or a statutory debt rescheduling scheme (Debt Rescheduling (Natural Persons) Act (WSNP)), or the statutory debt rescheduling scheme (Debt Rescheduling (Natural Persons) Act) is declared applicable to it or application thereof is requested, or transfers its business operations or control of its business, loses its legal personality, or is dissolved or wound up.
2. In the situation referred to in clause 1, Coulisse shall be entitled to terminate the agreement in whole or in part unilaterally, without a notice of default or judicial intervention, and without Coulisse being obliged to pay any compensation and without prejudice to Coulisse's other rights, including the right to full compensation of all its direct and/or indirect damage. Rescission of the agreement within the meaning of this article shall occur in writing.
3. If the customer dies, is placed under guardianship, or relocates to another country and, in the case of a company, the customer changes its place of establishment to another country, the rights mentioned in the previous clause of this article will also accrue to Coulisse.
4. If, at the time of rescission referred to in this article, the customer has already received Performance(s) as part of execution of the agreement, these Performances and the associated payment obligation(s) shall not be cancelled. Amounts that Coulisse has invoiced before rescission in connection with what it has already performed and/or delivered in execution of the agreement, remain fully due and payable immediately at the time of rescission.

Article 19 Intellectual property rights

1. All rights, including but not limited to intellectual property rights, concerning or related to the Performance, designs and know-how, in the context of any information provided between Coulisse and the customer and other services performed and/or work in the broadest sense of the word (hereinafter: "IP rights"), are exclusively vested in Coulisse or, if applicable, its licensor(s).
2. In the event that a third party is the beneficiary of the IP rights and this third party directly or indirectly attaches conditions to the use thereof by the customer, the customer shall always

comply with these conditions. At the written request of the third party, Coulisse will inform the customer about such terms and conditions.

3. The customer will only obtain user rights insofar as these are explicitly granted to the customer. This allocation may take place via these general terms and conditions, or through another agreement between Coulisse and the customer.
4. If the customer agrees with Coulisse that Coulisse will multiply, process, share or perform other actions, the customer will ensure that this does not infringe on the rights of third parties. The customer indemnifies Coulisse against all damages resulting from such an agreement, including but not limited to damages resulting from claims by third parties. The customer is obliged to compensate Coulisse in full for all damage incurred in this context.
5. The customer is not permitted to remove or change any indication of IP rights - in the broadest sense of the word - with regard to the Performance, designs, know-how, information and other services and/or work performed. This also applies to indications about the confidential nature and confidentiality thereof.
6. If the customer receives a claim or other letter from (a) third party(ies) in connection with the IP rights, the customer is obliged to inform Coulisse immediately and in detail about the existence and content of the claim and/or other letter. If the customer fails to comply with this requirement, Coulisse will in no way be liable towards the customer for damage incurred by the customer in connection with the respective claim and/or the letter. At the discretion of Coulisse, Coulisse will handle the claim and/or the letter itself. This also includes conducting proceedings and/or making any settlements. If Coulisse decides to take care of the processing itself, the customer will hereby provide Coulisse with all the necessary authorisations. The customer is also obliged to fully cooperate and to provide all information requested by Coulisse to defend itself, if necessary on behalf of the customer, against this claim and/or this letter.
7. Coulisse is not liable for any damage incurred by the customer that is in any way related to the IP rights or to infringements of third-party rights.
8. In the event of non-compliance by the customer with the provisions of this article, the customer shall forfeit an immediately payable fine of ten thousand euros (€10,000.00) per violation, without prejudice to the other rights accruing to Coulisse, including the right to claim full compensation and/or compliance.

Article 20 Licences of the customer

1. The customer guarantees that all specifications, data, instructions, inspection instructions, explanations, changes, additions, directions and other information and goods made available to Coulisse are correct and complete.
2. The customer guarantees that it is the owner and/or title holder of the information and goods described in the previous clause. The customer also guarantees that the customer (in a timely manner) has received all required licenses, permits, authorisations and/or permissions to lawfully provide the information and goods mentioned in the previous clause to Coulisse, and to enable Coulisse to receive, store and use these in the broadest sense of the word.
3. If the customer violates the obligations mentioned in this article, the customer shall be immediately in default without notice of default being required.

Article 21 Confidentiality clause

1. The customer is obliged to maintain strict confidentiality of all information and data carriers shared in any way in connection with the agreement. The aforementioned information includes, but is not limited to: information regarding IP rights, designs, know-how,

documentation, photographs, drawings, image and audio recordings and suchlike. Data carriers are defined as: all means created and/or shared in connection with the agreement(s) concluded between the customer and Coulisse with which information is stored and/or transferred, including the information stored and/or transferred therewith, including but not limited to written documents, (sound and/or images) material, CD-ROMs, DVDs, forms, optical data carriers, digital data asset management systems, magnetic strips and discs, as well as other means on which data is or may be recorded, know-how and (other) information, including, but not limited to, specifications, information, instructions, inspection instructions, explanations, changes, additions and materials, including designs, copies, reproductions and misprints and the like. The information and carriers described above are hereinafter referred to as "Confidential Information".

2. Information of which the customer demonstrates that this information:
 - a. is (or has become) generally known, other than as a result of an action or omission of the customer; or
 - b. is made available to it in a lawful manner by a third party authorised to do so; or
 - c. was already freely available to the customer before the receipt thereof from Coulisse; or
 - d. was obtained by the customer independently and without the use of the Confidential Information;does not (no longer) fall under the term 'Confidential Information'.
3. Without prejudice to the provisions in Article 20 of these general terms and conditions, Coulisse is considered the owner and/or beneficiary of the Confidential Information.
4. The customer acknowledges that the Confidential Information may contain personal data and trade secrets. Insofar as this information contains personal data, the customer will only process this in accordance with the applicable legislation, including but not limited to the General Data Protection Regulation. The customer is fully liable for all damage resulting from unlawful processing of personal data by the customer.
5. The customer may only use, share, reproduce, distribute, publish, process and otherwise exploit the Confidential Information insofar as this is necessary for the execution of any agreement concluded between Coulisse and the customer, unless otherwise agreed in writing by Coulisse.
6. The confidentiality obligations also apply with regard to all persons working in the customer's organisation who do not necessarily need access to the Confidential Information.
7. After termination of the agreement, regardless of the manner in which and the reasons why the termination takes place, the Confidential Information must be provided to Coulisse immediately in, insofar as possible, the format in which it was obtained by the customer.
8. The customer indemnifies Coulisse against damage, including damage resulting from claims by third parties that are related to the Confidential Information.
9. In the event of non-compliance by the customer with the provisions of this article, the customer shall forfeit an immediately payable fine of ten thousand euros (€10,000.00) per violation, without prejudice to the rights further to Coulisse, including the right to claim full compensation and/or compliance with the agreement.
10. Coulisse is not obliged to store Confidential Information for the customer. If the Parties agree that Coulisse stores Confidential Information and no term is agreed to, this shall take place for a period of no more than one (1) year.
11. If Coulisse has entered into a non-disclosure agreement (NDA) with the customer, the text of the NDA prevails in the event of any contradictions between the text of the NDA and these general terms and conditions.

Article 22 Interpretation

1. Coulisse may invoke these general terms and conditions, for whatever reason and regardless of by whomever it is held liable.
2. If one or more provisions of the agreement or of these general terms and conditions turn out to be or no longer to be legally valid, the other provisions of the agreement and these general terms and conditions shall remain in effect. The provisions which are not or no longer legally valid shall be replaced with provisions which are as consistent as possible with the tenor of the provisions to be replaced.
3. In the event of a conflict with non-mandatory provisions under statutes and/or treaties, the content of these general terms and conditions shall prevail.
4. These general terms and conditions have been translated into German, Spanish and English. If there is a conflict between the provisions or interpretation of the general terms and conditions written in Dutch and the general terms and conditions translated into German, Spanish and English, the Dutch text shall be the point of departure and as such shall prevail over the general terms and conditions translated into German, Spanish and English.
5. The fact that Coulisse does not demand strict compliance with these general terms and conditions in all circumstances shall not, in any way, imply that Coulisse is waiving the right to demand strict compliance in any case.
6. If the law, the agreement or these general terms and conditions stipulate a written form, then this form is also met with electronic messages, such as email or the Coulisse portal. The Coulisse system is decisive in determining the content and the receipt of messages electronically.

Article 23 Applicable law and disputes

1. These general terms and conditions and all offers and agreements to which they apply shall be governed by Dutch law. The Vienna Sales Convention 1980 (CISG) does not apply.
2. All disputes arising in connection with the offer and/or agreement or a later agreement to which these general terms and conditions apply, shall be exclusively settled by the competent court of the judicial district where Coulisse has its place of establishment. Contrary to the provisions of the previous sentence of this clause, Coulisse remains authorised to submit a dispute to the competent court according to the law or applicable international treaty.